



HILLINGDON
LONDON

Ms Jhini Mukherjee
Licensing Officer
The Licensing Service
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge
UB8 1UW

E-MAIL ONLY

Date: 5th June 2023

Dear Ms. Mukherjee,

LICENSING ACT 2003
FRIENDS JUNCTION, 1262 UXBRIDGE ROAD, HAYES UB4 8JF

I am writing to you as the Officer duly authorised to make representations on behalf of the Licensing Authority, in relation to the application for a new premises licence submitted by Manmohan Singh Kapoor.

The application proposes for the sale of alcohol, live music, recorded music and performance of dance from 11:00 to 23:00 hours, Sunday to Thursday and 11:00 to 00:00 hours on Friday and Saturday. In addition, Mr. Kapoor has applied for late night refreshment until 00:00 on Friday and Saturday.

The Licensing Authority wishes to make a representation against this application based on the following licensing objectives:

The Prevention of Crime and Disorder
The Prevention of Public Nuisance
Public Safety

Firstly, the applicant has described the proposed premises as a "Restaurant and Bar". The Licensing Authority would like more clarity about how it intends to operate. We note from the plans that there is a proposed bar counter area and dance floor. So, we can assume the applicant wishes to have some form of vertical drinking. However, our concern is to what extent. Their operating schedule at 18(b) states that, "All on sales of alcohol must be made with a substantial meal". However, how will this be controlled and put in to practice? There may a risk of customers attending the premises purely consuming alcohol at the bar and enjoying the regulated entertainment provided.

The Prevention of Crime and Disorder

In Section 18(b), of their application, the applicant makes reference to their CCTV system. In addition, we would also expect a good operator managing this type of premises to keep an incident log book and record certain situations so that the relevant authorities can have confidence that Management are taking the appropriate action. We would suggest the following condition:

Licensing Service
Residents Services
T.01895 277 753 F.01895 250011
dferrer@hillington.gov.uk
London Borough of Hillingdon,
3S/08, Civic Centre, High Street, Uxbridge, UB8 1UW
www.hillingdon.gov.uk

1. An incident log shall be kept at the premises and made available on request to an authorised officer of the Council or the Police. It will record the following: (a) all crimes reported to the venue (b) any complaints received concerning crime and disorder (c) any incidents of disorder (d) any faults in the CCTV system, (e) any refusal of the sale of alcohol (f) any visit by a relevant authority or emergency service.

Furthermore, depending on the operation of the premises, the applicant may wish to consider employing SIA door staff on Friday and Saturday to assist with not only crime and disorder issues but also in keeping customers safe and for dispersal purposes.

The Prevention of Public Nuisance

The applicant has applied for the provision of recorded music, live music and the performance of dance. However, we feel that their operating schedule at 18(d) does not go far enough to promote this licensing objective. We have concerns that residents living close by will be disturbed. We would suggest at a minimum, the following conditions to be attached:

2. No noise generated on the premises, or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
3. A noise limiter must be fitted to the musical amplification system so as to ensure that no noise nuisance is caused to local residents or businesses.
4. A written dispersal policy shall be kept at the premises and the licence holder shall ensure that all staff members are trained and briefed in implementing this policy.

Public Safety

We note the measures that the applicant has put forward at 18c of their application but we would also suggest the following:

5. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.

In addition, again depending on the nature of the premises, other areas that the applicant may wish to consider could be the setting of a capacity figure at the premises so as to ensure that no overcrowding issues arise. As I have mentioned earlier, the use of SIA door staff employed at the premises could assist with monitoring this as well as being engaged with their other duties.

The applicant may wish to discuss the above suggestions and so there may be some movement forward where issues may be resolved. I will keep you fully updated as matters progress.

I am happy to attend a hearing, if required, to verbally deliver my representation and also to answer any queries from the Licensing Sub-Committee.

If you have any queries regarding this matter, then please feel free to contact me.

Yours sincerely,



Daniel Ferrer - Licensing Team Manager

FW: FRIENDS JUNCTION, 1262 UXBRIDGE ROAD, HAYES UB4 8JF

Daniel Ferrer <dferrer@hillingdon.gov.uk>

Thu 6/15/2023 9:48 AM

To: Jhini Mukherjee <jmukherjee@hillingdon.gov.uk>

Hi Jhini,

Following Manpreet's E-mail, below, I can now confirm that I will withdraw my representation.

Thanks,

Dan

From: m.kapoor personallicencecourses.com <m.kapoor@personallicencecourses.com>

Sent: 14 June 2023 11:53

To: Daniel Ferrer <dferrer@hillingdon.gov.uk>

Cc: Jhini Mukherjee <jmukherjee@hillingdon.gov.uk>

Subject: RE: FRIENDS JUNCTION, 1262 UXBRIDGE ROAD, HAYES UB4 8JF

You don't often get email from m.kapoor@personallicencecourses.com. [Learn why this is important](#)

Dear Daniel

Further to our conversation earlier, I can confirm the Mr Manmohan Kapoor accepts the 6 proposed conditions.

Kind Regards

Manpreet S Kapoor BA (Hons)

Licensing Consultant, Personal Licence Courses UK Ltd

Phone: 020 8606 0558 **Mobile:** 07960232969

145 Station Road, West Drayton, UB7 7ND

www.personallicencecourses.com

From: Daniel Ferrer <dferrer@hillingdon.gov.uk>
Sent: Wednesday, June 14, 2023 11:13 AM
To: info.personallicencescourses.com <info@personallicencescourses.com>
Subject: FRIENDS JUNCTION, 1262 UXBRIDGE ROAD, HAYES UB4 8JF

Good morning Manpreet,

Further to our telephone conversation this morning and my representation dated 5th June 2023, can you please confirm that your client, Mr. Manmohan Singh Kapoor, is willing to accept the following as conditions:

1. An incident log shall be kept at the premises and made available on request to an authorised officer of the Council or the Police. It will record the following: (a) all crimes reported to the venue (b) any complaints received concerning crime and disorder (c) any incidents of disorder (d) any faults in the CCTV system, (e) any refusal of the sale of alcohol (f) any visit by a relevant authority or emergency service.
2. No noise generated on the premises, or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
3. A noise limiter must be fitted to the musical amplification system so as to ensure that no noise nuisance is caused to local residents or businesses.
4. A written dispersal policy shall be kept at the premises and the licence holder shall ensure that all staff members are trained and briefed in implementing this policy.
5. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
6. Alcohol must be by waiter/waitress service.

Could you please confirm.

Kind regards,

Daniel



Daniel Ferrer
Licensing Team Manager
Licensing Service
London Borough of Hillingdon
Civic Centre, 3S/09

High Street
Uxbridge UB8 1UW
dferrer@hillington.gov.uk
01895 277 753

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